



## Terms and Conditions

### A) Common provisions for purchases and subscriptions

#### 1. Scope, general

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These terms of online purchase and delivery apply to all transactions (especially the purchase of products) between customers and AMPD Novels (USA\_Georgia) in the Online Shop.

Products purchased through 3rd party links will adhere and honor the customers and 3rd party vendors current agreement through each 3rd parties current terms and conditions.

#### 2. Ordering

Orders are accepted from within the 50 states of the United States of America only. The presentation of AMPD Novels products and in the Online Shop is always non-binding and constitutes an invitation to submit an order. The contract enters into force upon purchase of the products through AMPD Novels Online store.

AMPD Novels can only deliver items while merchandise last. The customer will be informed of delivery delays as early as possible. In such a case, the customer will have the option of canceling the order immediately.

AMPD Novels reserves the right to set order limits, both per order and per unit. Customers shall be bound by the obligation of truthfulness. Individuals who do not possess full capacity to purchase, have the consent of their legal representative to enter into the respective transaction.

#### 3. Confidentiality of customer data, data protection

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When processing personal data, AMPD Novels adheres to the US law on data protection and telecommunications. Protecting privacy and personal data in particular is very important to AMPD Novels.

For customers to be able to order, receive or amend products and services over the Internet, AMPD Novels must collect their personal details (first name, last name, address, e-mail address, phone number, date of birth and payment details, for example). AMPD Novels may use the customer details for internal marketing purposes; the customer is at liberty to refuse permission for this. Data will not be forwarded to third parties for advertising purposes. Special data protection provisions in other contract elements shall be reserved.

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#### 4. Newsletter

Customers who subscribe to the newsletter will be informed periodically about news and interesting promotions. Customers will also receive the newsletter without subscribing if, at the time of order placement, they give their consent to AMPD Novels sending them marketing information. The customer is free to unsubscribe from the newsletter at any time.

#### 5. Place of jurisdiction, applicable law

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Contracts entered into in the AMPD Novels Online Shop are subject to US law. US is the place of jurisdiction. Compulsory places of jurisdiction are reserved.

#### 6. Delivery

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##### Type of delivery

Products are sent by the US Postal Service and shipping terms and conditions are based on the current USPS terms and conditions.

Delivery costs: current rate or rate stated on site in accordance to products purchased.

Regions delivered: Goods ordered in the AMPD Novels Online Shop can only be delivered within the 50 states of the United States of America.

##### Delivery periods

Postage: Orders will be processed within 3-5 days. Shipping USPS within 7-10 business days

##### Order status

The current status of an order can be inquired through Customer Service.

#### 7. Returns

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Currently Products are ALL SALES FINAL. If merchandise should arrive with manufactures defects, please call customer service.

#### 8. Payment

##### Credit card

Credit card data is encrypted according to the highest possible standard. The customer authorizes AMPD Novels to assign its receivable claims to the respective credit card company.

The following credit cards are accepted:

- Visa/Mastercard
- Discover
- American Express